NOVA SCOTIA COLLEGE OF PHARMACISTS DECISION OF THE HEARING COMMITTEE

IN THE MATTER OF: Recommendation of the Investigation Committee for acceptance of the Settlement Agreement between the Nova Scotia College of Pharmacists and Ms. Robyn Keddy.

The Hearing Committee met on July 26, 2018 to consider the proposed Settlement Agreement being recommended for acceptance by the Investigation Committee regarding Ms. Robyn Keddy.

After careful review of the proposed Settlement Agreement and other information of record, the Hearing Committee has decided to accept the recommendation of the Investigation Committee with regard to the Settlement Agreement between the Nova Scotia College of Pharmacists and Ms. Robyn Keddy.

As an aside, the Hearing Committee members note that professional mentorship is a resource in professional development and this resource may be of interest to the registrant.

DATED at Halifax Regional Municipality, Province of Nova Scotia, 26 day of July 2018.

Harriet Davies, Chair

On behalf of the Hearing Committee

Hearing Committee: Annette Marshall (public representative) John McNeil (pharmacist) Harriet Davies (pharmacist)

PROVINCE OF NOVA SCOTIA HALIFAX REGIONAL MUNICIPALITY

IN THE MATTER OF: The *Pharmacy Act*, R.S.N.S. 2011, c. 1 and Regulations made thereunder

and -

IN THE MATTER OF: Ms. Robyn Keddy, Pharmacist,

SETTLEMENT AGREEMENT

WHEREAS pursuant to the *Pharmacy Act* of Nova Scotia, allegations were set out in a complaint dated December 1, 2017, alleging that Ms. Robyn Keddy breached provisions of the *Pharmacy Act* and *Regulations* made there under and conducted herself in a way in which a Hearing Committee properly constituted under the *Pharmacy Act* could conclude that her conduct amounted to professional misconduct.

AND WHEREAS the Nova Scotia College of Pharmacists and Ms. Keddy agree that a Settlement Agreement is the proper method of disposing of this matter.

AND WHEREAS the Nova Scotia College of Pharmacists and Ms. Keddy agree to the following statement of facts:

- 1. THAT you acted unlawfully and without integrity by inappropriately accessing the Nova Scotia Drug Information System on multiple occasions for reasons other than to provide patient care. These actions constitute professional misconduct as defined in the *Pharmacy Act*, s.2(at)(i)(ii)(viii)(x). These actions are a breach of the *Pharmacy Act* s.32(j), the *Pharmacy Practice Regulations* s.21(2)(q)(w), the *Standards of Practice: General Pharmacy Practice* (3) and the *Code of the Ethics* (Value IV,VI,X). Specifically:
 - a) You were the Pharmacy Manager, practising pharmacy at (the "Pharmacy").
 - b) The Pharmacy acquired access to the NS Drug Information System (DIS) in October 2015.
 - c) You were required to complete learning modules and sign a confidentiality agreement which reinforced appropriate access, the proper use of information on the DIS, and the confidential nature of the DIS.
 - d) From October 2015 to August 2017, you accessed the DIS while employed at the Pharmacy.

- e) From October 2015 to August 2, 2017, you unlawfully accessed patient files, some on multiple occasions, with no valid, clinical, medical or professional reason.
- f) In September 2017, you were terminated from your position at the Pharmacy for unlawfully accessing patient files.

Ms. Keddy specifically acknowledges and agrees to all of the facts stated above.

The Nova Scotia College of Pharmacists and Ms. Keddy hereby agree to the following disposition and settlement of this matter.

- Ms. Keddy acknowledges and agrees that her conduct noted above amounts to professional misconduct and conduct unbecoming contrary to the *Pharmacy Act* and its Regulations.
- 2. A letter of reprimand in the form attached shall be placed on the file of Robyn Keddy.
- 3. The licence of Ms. Keddy to practise pharmacy in Nova Scotia shall be suspended for a period of 6 months from the date she signed this Settlement Agreement.
- 4. Ms. Keddy shall pay a fine of \$5,000.00 to the Nova Scotia College of Pharmacists within six months after the date she signed this Settlement Agreement.
- 5. Ms. Keddy shall pay a portion of the College's costs in this matter, fixed at the amount of \$4,000.00, to be paid within 24 months after the date she signed this Settlement Agreement.
- 6. Ms. Keddy shall enroll in, undertake, and successfully complete, within twelve months of the date of this Settlement Agreement, the Mount Saint Vincent University's Business Ethics Course, BUSI 2250, or a reasonably similar course of study approved by the Registrar of the NSCP.
- 7. There shall be publication, with name, of the facts and details of the Settlement Agreement in accordance with the Registration, Licensing and Professional Accountability Regulations, Section 71.
- 8. This Settlement Agreement shall not be effective unless approved by the Hearing Committee of the Nova Scotia College of Pharmacists. If approved by the Hearing Committee, the date of approval is the date of this Settlement Agreement.

The Investigation Committee of the Nova Scotia College of Pharmacists and Ms. Robyn Keddy agree that this Settlement Agreement shall be put to a Hearing Committee of the Nova Scotia College of Pharmacists for its review. The matter is not concluded and the terms are of no force

and effect unless this Settlement Agreement is accepted by the Hearing Committee of the Nova Scotia College of Pharmacists.

BATED at Halifax, Nova Scotia, this 12 day of June 2018.

Beverley Zwicker, Registrar, NSCP

Robyn Keddy

Cheryl Court, Vice Chair, Investigation Committee